

April 26th, 2021

COVID-19 Update – IMPORTANT – Additional information regarding isolation hotels for those moving to New Brunswick

Dear Members:

We want to provide a brief update since our dispatch we issued on Saturday April 24th, 2021. The Province of NB has recently announced the isolation hotels for all those traveling into the province, **including those moving to New Brunswick**. To book an isolation hotel, individuals should contact the Canadian Red Cross support line at 1-800-863-6582 and select the option “NB isolation support to non-essential travelers”. Seven isolation hotels that have been identified so far are as follows:

- Hilton, Saint John, NB
- Hyatt Place, Moncton, NB
- Delta Hotel, Fredericton, NB
- Canada’s Best Value Inn & Suites, Woodstock, NB
- Rodd, Miramichi, NB
- Best Western Plus, Bathurst, NB
- Quality Inn, Campbellton, NB

For more details on this recent announcement from the Province of New Brunswick, please refer to the [Infographic prepared by the Province of New Brunswick \(click link\)](#). We realize this does not answer all the questions you may have as you navigate these new restrictions, and we encourage you to direct your questions to the Province. If you are unable to reach someone at the number above, we would encourage you to try calling the Travel Registration Program number at 1-833-948-2800 or the Province of NB’s general number for COVID-19 inquiries at 1-844-462-8387, or email helpaide@gnb.ca.

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NBREA is preparing to communicate the concerns of NBREA members on these new restrictions to the provincial government. In preparation, we are requesting all REALTORS® (if you have not already done so) to complete this quick 1-minute survey so NBREA can get a sense of how these new restrictions are impacting NB REALTORS® and their clients. You can access this survey here: [NBREA SURVEY – New Isolation Restrictions](#)

NBREA also sought a legal analysis on the following scenario:

A REALTOR® who has an out of province client and has purchased a home. The client is coming to New Brunswick to take possession of a home and plans on ignoring the Province's new Mandatory Emergency Order (the "Order"). The client ignores the hotel self-isolation provisions in order to be in their home, or because the client feels that the "fine is less than the cost of the self-isolation hotel".

1. It is very unlikely to be cheaper to pay the fine. Currently, under section 34 of the Mandatory Order, the minimum fine for contravening the Order is \$480 and the **maximum is \$20,400**. Also, section 34 sets out that where a person's non-compliance is over multiple days, each day is a separate offence.
2. Peace Officer's are authorized by subsection 36(b) of the Order to "detain that person and deliver them safely to the hotel".
3. If a REALTOR® knowingly is aware that this is occurring, it could be a breach of the REALTOR® Code of Conduct.
4. The Mandatory Order authorizes people to report violations of the Order. Knowingly allowing someone to breach the Order will bring legal and ethical concerns to the REALTOR® (especially if the client is the source of an outbreak).

During this COVID-19 emergency when people are confronted with additional and unexpected situations, it is important to emphasize that the best thing everyone can do is to fairly and reasonably work with each other. Apply the Golden Rule and find reasonable solutions that everyone can live with. You should also encourage your clients to consult with their lawyer about these new measures or making any changes to contracts.

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Key Reminders (READ CAREFULLY AND PUT THESE INTO PRACTICE)

We ask all REALTORS® to please continue to be vigilant by following all public health guidelines including:

- stay home if you are sick.
- wash your hands regularly.
- maintain physical distancing (2 meters or 6 feet apart).
- wear non-medical masks.
- complete COVID-19 screening.
- regularly clean and disinfect high touch areas.
- retain proper contact tracing information.
- consistently carrying out all the actions outlined in your up-to-date operational plan and keep a copy with you at all times (electronic or hard copy).
- If you have COVID-19 symptoms, **even if those symptoms are mild**, please use the self-assessment tool available on-line to determine if you should be tested for COVID-19. [Self-Assessment Tool](#); and
- Download the COVID-19 Alert App [Covid Alert App](#). If you have questions including privacy concerns about the COVID Alert App, please click [here](#).

Thank you for doing your part to protect your clients, your fellow REALTORS® and all New Brunswickers!